

Capital District Transportation Authority

*Rules of Conduct for customers and public using CDTA buses and facilities
(Effective, December 1, 2005)*

The Capital District Transportation Authority (CDTA) has Rules of Conduct that provide employees with a legal means of (1) denying transportation, (2) ejecting customers from a bus, or (3) securing a basis for police arrest. Please familiarize yourself with the list of prohibited activities and items below. If you have any concerns with what is happening on your bus, please get the appropriate assistance.

If anyone is observed to be violating any of the rules, the operator can notify the supervisor on duty in the radio control room. Supervisors work with the operator to pursue the best course of action. Supervisors will authorize the denial of transportation to specific riders in appropriate cases. Supervisors will authorize ejection of offenders where appropriate, in which case the customer will be directed to alight the bus at the nearest safe location. This action may involve local law enforcement and will always involve a call to police in the event of non-compliance. Employees should never act to forcibly remove a customer, but CDTA will request arrest and removal by local police where appropriate (for violation and/or for trespass where the customer does not leave voluntarily).

CDTA has adopted these rules for the conduct and safety of the public using its buses and facilities. The rules have been adopted at 21 NYCRR Part 5300 and apply to any use of buses or facilities operated or owned by CDTA or its subsidiaries. These rules are here for the benefit and welfare of our customers and our employees. Please use them to promote our mission of safe and reliable transportation for all.

Prohibited Activities

Entering operator's space. (Assaulting operator is felony under NY Penal Law sect. 120.05 (11))

Vandalism, including graffiti, defacing or damaging property

Commercial activity (advertising or selling anything on bus or at stations)

Panhandling/soliciting donations (unless a registered charity, religious or political cause)

Littering, urinating, defecating or otherwise causing a public nuisance

Smoking

Sleeping (*where hazardous to such person and/or others; interferes with our ability to carry out the responsibilities of the Authority, or interferes with the comfort of others*)

Gambling

Playing loud music without headphones

Throwing things on to or from the bus

Consuming alcohol

Riding while impaired by drugs or alcohol

Causing annoyance, alarm or inconvenience to customers

Occupying more than one seat

Blocking pedestrian traffic, blocking the aisle

Skating, segueing, skateboarding

Putting arms or other body parts out the windows

Taking pictures for commercial use

Prohibited Items

Open containers

Weapons/dangerous instrumentalities

Explosives, flammable substances, combustible materials, corrosive materials

Oversized items (too big for the bus or so big that they interfere with customers)

Animals, except for service animals, or animals in a pet carrier

